



2014/15 QUIRC

SELECTED NEW TITLES

Some Recent Additions
to the Library Collection

*Service Quality Partners
and the Legislative
Library p. 1*

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Legislative Library News

The Legislative Library and *Service Quality Partners*

The Legislative Library has offered the ***Quality & Innovation Resource Collection (QUIRC)*** to all Manitoba government employees since 1994. In partnership with *Service Quality Partners*, you can borrow a wide variety of books and reports on a range of topics, including engagement, innovation, leadership, team building, and communication. If you see a popular management or business title at your local bookstore that you'd like to read, contact us first and we probably have it. If not, we would like to hear your suggestions for titles you would like to see added to QUIRC.

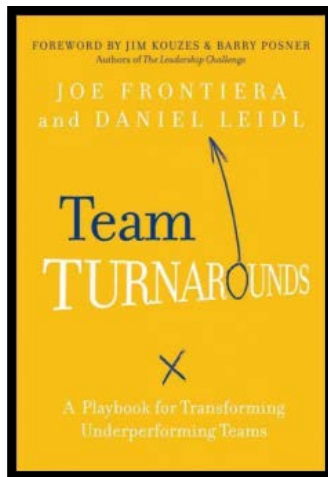
Services provided by the Legislative Library include:

- research assistance for Manitoba Government employees
- an interlibrary loan service, in which our library gains access to items not held in our collections by borrowing them from other libraries on behalf of Legislative Library members
- government-wide access to electronic databases of current and retrospective newspapers, journals and periodicals

Additional collections held at the Legislative Library include:

- Manitoba, federal and provincial/territorial statutes and journals
- the Legislative Assembly of Manitoba Debates and Proceedings (Hansard)
- a comprehensive collection of Manitoba government documents in print
- the world's largest collection of items published in Manitoba, including non-fiction and fiction books, newspapers, periodicals, and rare book items

Librarian's Picks



Team turnarounds : a playbook for transforming underperforming teams / Joe Frontiera, Daniel Leidl. First edition. San Francisco : Jossey-Bass, a Wiley imprint, 2012. xxv, 245 pages.
HD 66 Fro

From **Book News**:

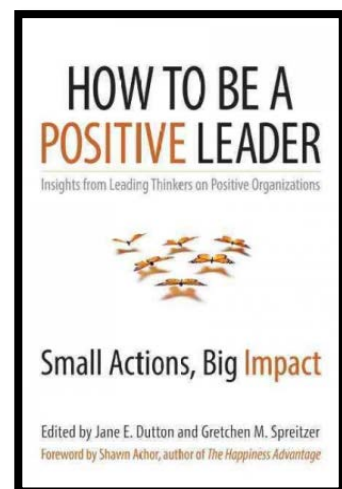
Columnists and consultants Frontiera and Leidl, who teach leadership studies at West Virginia U. and are associated with a firm that specializes in team and leadership development, draw on five years of research in business, sports, and government to show leaders what it takes to get a failing team back on track. They interviewed CEOs, frontline managers, governors, and sports team owners, managers, and coaches to identify six stages for transforming underperforming teams: evaluating the current status, accepting reasons for failure, and identifying root causes of problems; committing to growth; changing behaviors; embracing adversity; achieving goals and deciding what's next; and

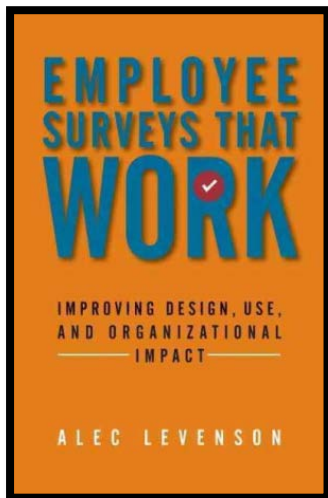
keeping success sustainable with continual learning, innovation, and maintenance of the culture. They incorporate examples and end with a workbook of discussion questions and exercises to facilitate the process.

How to be a positive leader : small actions, big impact / [edited by] Jane E Dutton and Gretchen Spreitzer ; [foreword by Shawn Achor]. First Edition. San Francisco : Berrett-Koehler Publishers, Inc., 2014. xiii, 213 pages.
HD 57.7 Dut

From **Ross School of Business, University of Michigan**:

Some leaders are able to dramatically expand their people's—and their own—capacity for excellence. And they accomplish this without enormous resources or huge heroic gestures. Like the butterfly in Brazil whose flapping wings create a typhoon in Texas, you can create profound positive change in your organization through simple actions and attitude shifts. This book shares what Jane Dutton, Gretchen Spreitzer, and their fellow authors have discovered after years of studying extraordinarily effective organizations. Each chapter features a real-world example from both well-known organizations such as Wells Fargo, Ford, Kelly Services, and Burt's Bees to lesser-known ones such as Connecticut's Griffin Hospital and the Michigan-based Zingerman's Community of Businesses. Because positive leadership is based on simple, inexpensive actions, it provides a sustainable way to consistently bring out the best in people and organizations. It offers a vision of leadership that is not about richness of resources but richness of possibilities.





Employee surveys that work : improving design, use, and organizational impact / Alec Levenson. First edition. San Francisco : Berrett-Koehler Publishers, Inc., 2014. xvii, 138 pages.
HF 5549.5.A83

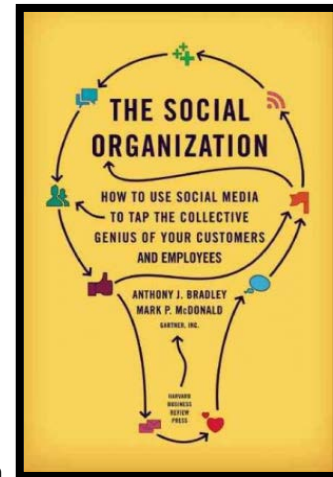
From the publisher:

Poorly designed employee surveys frustrate participants, analysts, and executives and can end up doing more harm than good. Alec Levenson offers sensible, practical ways to make them more useful and accurate and counters a number of unhelpful but common practices. He provides specific advice for ensuring that the purpose and desired outcomes of surveys are clear, the questions are designed to provide the most relevant and accurate data, and the results are actionable. He also looks at a wealth of specific issues, such as the best benchmarking practices, the benefits of multivariate modeling for analyzing results, the linking of survey data with performance data, the best ways to measure employee engagement, the pros and cons of respondent anonymity, and much more.

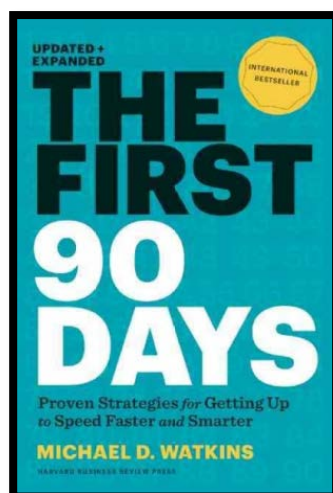
The social organization : how to use social media to tap the collective genius of your customers and employees / Anthony J. Bradley, Mark P. McDonald. Boston : Harvard Business Review Press, 2011. xiii, 252 pages.
HD 30.19 Bra

From **Book News**:

Drawing on their experiences and research on 400 organizations from around the world, consultants Bradley and McDonald relate how traditional (non-Internet-based) companies are using social media not only for marketing but to create collaborative communities. They examine the leadership, management, operational, and strategic capabilities that must be developed in order for organizations to use social media to foster collaboration with customers, clients, employees, and others along the value chain. The book includes an extensive glossary, plus an appendix offering sample social media participation guidelines for a company. The material is intended for managers and other organization leaders who have a basic understanding of social media technology and its potential value.



The first 90 days : proven strategies for getting up to speed faster and smarter / Michael D. Watkins. Updated + expanded edition. Boston : Harvard Business Review Press, 2013. xvi, 278 pages.
HD 57.7 Wat



From **Book News**:

This updated and expanded 10th anniversary edition of a business classic integrates insights from the author's work developing workshops for corporate leaders. Writing in an accessible style, Watkins, a leadership development consultant, offers step-by-step guidance on making the most of the first 90 days of a new leadership position, from making the mental break from the old job to creating a compelling vision, identifying causes of poor performance, building a team, creating alliances, and developing high potential leaders. Chapter checklists are included.

New titles to borrow

Communication

1. ***[brief] : make a bigger impact by saying less*** / Joseph McCormack. Hoboken : Wiley, 2014. xix, 234 pages.
HF 5718 McC
2. ***Talk like TED : the 9 public speaking secrets of the world's top minds*** / Carmine Gallo. First edition. New York : St. Martin's Press, 2014. x, 278 pages.
HF 5718.22 Gal

Engagement, Motivation and Risk

3. ***The alliance : managing talent in the networked age*** / Reid Hoffman, Ben Casnocha, Chris Yeh. Boston : Harvard Business Review Press, 2014. ix, 193 pages.
HD 58.8 Hof
4. ***Why motivating people doesn't work ... and what does : the new science of leading, energizing, and engaging*** / Susan Fowler ; foreword by Ken Blanchard. First edition. San Francisco : Berrett-Koehler Publishers, 2014. x, 218 pages.
HF 5549.5.M63

Entrepreneurship, Innovation and Competition

5. ***Collective genius : the art and practice of leading innovation*** / Linda A. Hill, Greg Brandeau, Emily Truelove, Kent Lineback. Boston : Harvard Business Review Press, 2014. xi, 298 pages.
HD 57.7 Hil
6. ***A more beautiful question : the power of inquiry to spark breakthrough ideas*** / Warren Berger. First U.S. edition 2014. New York : Bloomsbury USA, 2014. 260 pages.
HD 53 Ber
7. ***Powers of two : finding the essence of innovation in creative pairs*** / Joshua Wolf Shenk. Boston : Houghton Mifflin Harcourt, 2014. xxv, 339 pages.
BF 408 She

Leadership

8. ***Centered leadership : a leading with purpose, clarity, and impact*** / Joanna Barsh and Johanne Lavoie. First edition. New York : Crown Business, 2014. xvii, 316 pages.
HD 57.7 Bar
9. ***The discomfort zone : how leaders turn difficult conversations into breakthroughs*** / Marcia Reynolds. First edition. San Francisco : Berrett-Koehler Publishers, 2014. 164 pages.
HD 57.7 Rey
10. ***The first 90 days : proven strategies for getting up to speed faster and smarter*** / Michael D. Watkins. Updated + expanded edition. Boston : Harvard Business Review Press, 2013. xvi, 278 pages.
HD 57.7 Wat
11. ***Hacking leadership : the 11 gaps every business needs to close and the secrets to closing them quickly*** / Mike Myatt. Hoboken : Wiley, 2014. xv, 190 pages.
HD 57.7 Mya
12. ***How to be a positive leader : small actions, big impact*** / [edited by] Jane E Dutton and Gretchen Spreitzer ; [foreword by] Shawn Achor. First Edition. San Francisco : Berrett-Koehler Publishers, Inc., 2014. xiii, 213 pages.
HD 57.7 Dut

13. ***Left brain, right stuff : how leaders make winning decisions*** / Phil Rosenzweig. First edition. New York : PublicAffairs, 2014. vii, 315 pages.
HD 30.23 Ros
14. ***Stacking the deck : how to lead breakthrough change against any odds*** / David S. Pottruck ; foreword by Tony La Russa. First edition. San Francisco : Jossey-Bass, a Wiley brand, 2015. xv, 233 pages.
HD 58.8 Pot
15. ***Total leadership : be a better leader, have a richer life*** / Stewart D. Friedman. Boston : Harvard Business Review Press, 2014. xviii, 248 pages. HD 57.7 Fri Touch : five factors to growing and leading a human organization / Tod Maffin, Mark Blevis. Toronto : Dundurn Press, 2014. 255 pages.
T 58.64 Maf

Organizational Behavior

16. ***Accelerate : building strategic agility for a faster-moving world*** / John P. Kotter. Boston : Harvard Business Review Press, 2014. x, 206 pages.
HD 58.8 Kot
17. ***Employee surveys that work : improving design, use, and organizational impact*** / Alec Levenson. First edition. San Francisco : Berrett-Koehler Publishers, Inc., 2014. xvii, 138 pages.
HF 5549.5.A83
18. ***Fewer, bigger, bolder : from mindless expansion to focused growth*** / Sanjay Khosla and Mohanbir Sawhney with Richard Babcock. New York : Portfolio/Penguin, 2014. xii, 260 pages.
HD 2746 Kho
19. ***Google : how Google works*** / Eric Schmidt and Jonathan Rosenberg, with Alan Eagle. First edition. New York : Grand Central Publishing, 2014. xiv, 286 pages.
HD 9696.8 .U64 .G66
20. ***Leading digital : turning technology into business transformation*** / George Westerman, Didier Bonnet, Andrew McAfee. Boston : Harvard Business Review Press, 2014. vi, 292 pages.
HD 30.2 Wes
21. ***Let's stop meeting like this : tools to save time and get more done*** / Richard and Emily Axelrod. San Francisco : Berrett Koehler Publishers, Inc., 2014. xii, 173 pages.
HF 5734.5 Axe
22. ***Low-hanging fruit : 77 eye-opening ways to improve productivity and profits*** / Jeremy Eden, Terri Long. Hoboken, New Jersey : John Wiley & Sons, 2014. xxiv, 200 pages.
HD 58.7 Ede
23. ***The practical Drucker : applying the wisdom of the world's greatest management thinker*** / William A. Cohen. New York : AMACOM/American Management Association, 2014. ix, 277 pages.
HD 31 .D776 Coh
24. ***The social organization : how to use social media to tap the collective genius of your customers and employees*** / Anthony J. Bradley, Mark P. McDonald. Boston : Harvard Business Review Press, 2011. xiii, 252 pages.
HD 30.19 Bra
25. ***The soft edge : where great companies find lasting success*** / Rich Karlgaard ; foreword by Tom Peters ; afterword by Clayton M. Christensen. First edition. San Francisco : Jossey-Bass, A Wiley Brand, 2014. xix, 251 pages.
HD 58.7 Kar
26. ***Team turnarounds : a playbook for transforming underperforming teams*** / Joe Frontiera, Daniel Leidl. First edition. San Francisco : Jossey-Bass, a Wiley imprint, 2012. xxv, 245 pages.
HD 66 Fro

Personal Skills And Attributes

27. **Essentialism : the disciplined pursuit of less** / Greg McKeown. New York : Crown Business, 2014. 260 pages.
BF 611 McK
28. **Great work : how to make a difference people love** / David Sturt. New York : McGraw-Hill Education, 2013. xix, 226 pages.
HD 30.3 Stu
29. **Overworked and overwhelmed : the mindfulness alternative** / Scott Eblin. Hoboken, New Jersey : John Wiley & Sons, 2014. xxv, 262 pages.
HD 57.7 Ebl
30. **Scrum : the art of doing twice the work in half the time** / Jeff Sutherland. First edition. New York : Crown Business, 2014. viii, 248 pages.
HD 30.28 Sut
31. **Show your work! : 10 ways to share your creativity and get discovered** / Austin Kleon. New York : Workman Publishing Company, 2014. 215 pages.
HF 5381 Kle

Success

32. **100 conversations for career success : learn to network, cold call, and tweet your way to your dream job** / Laura M. Labovich and Miriam Salpeter. New York : LearningExpress, 2012. xxv, 214 pages.
HF 5382.7 Lab
33. **Capital in the twenty-first century** / Thomas Piketty ; translated by Arthur Goldhammer. Cambridge : The Belknap Press of Harvard University Press, 2014. viii, 685 pages.
HB 501 Pik
34. **Fail better : design smart mistakes and succeed sooner** / Anjali Sastry, Kara Penn. Boston : Harvard Business Review Press, 2014. ix, 318 pages.
HD 30.25 Sas
35. **The one thing : the surprisingly simple truth behind extraordinary results** / Gary Keller with Jay Papasan. 1st ed. Austin : Bard Press, 2012. 240 pages.
HF 5386 Kel
36. **Rebounders : how winners pivot from setback to success** / Rick Newman. 1st ed. New York : Ballantine Books, 2012. xxii, 225 pages.
HF 5386 New
37. **Scaling up excellence : getting to more without settling for less** / Robert I. Sutton and Huggy Rao. Toronto : Random House Canada, 2014. xviii, 346 pages.
HD 58.9 Sut
38. **The up side of down : why failing well is the key to success** / Megan McArdle. New York : Viking, 2014. Xiv, 299 pages.
HF 5386 McA
39. **What your boss really wants from you : 15 insights to improve your relationship** / Steve Arneson. First edition. San Francisco : Berrett-Koehler Publishers, 2014. viii, 107 pages.
HF 5548.83 Arn

To Subscriber:

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Manitoba Heritage items are available for consultation at the Legislative Library of Manitoba, 200 Vaughan Street.

BORROWING

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